



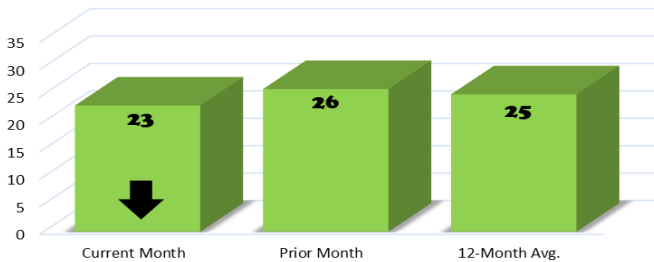
River Valley  
Health & Dental  
*Your Center for Care*

## July Dashboard Financial Indicators

**The Financial Indicators are DRAFT due to Year-End Financial Calculations Occurring**

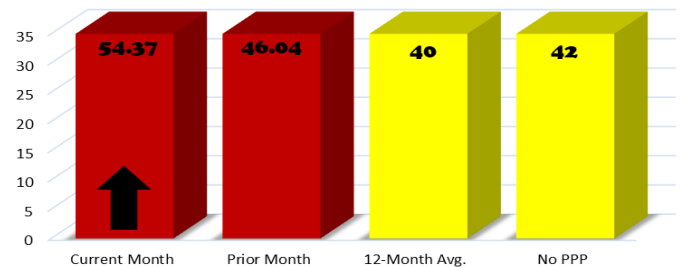
### Net Days in A/R

Greater Than 40 Days    30-40 Days    Less Than 30 Days



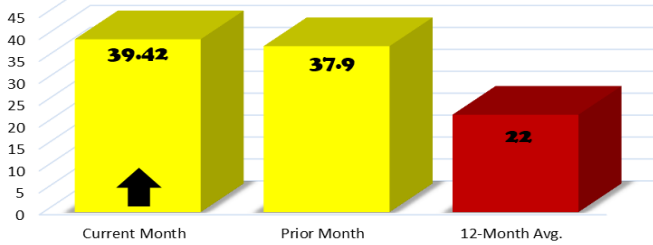
### Days in A/P

Greater Than 45 Days    30-45 Days    Less Than 30



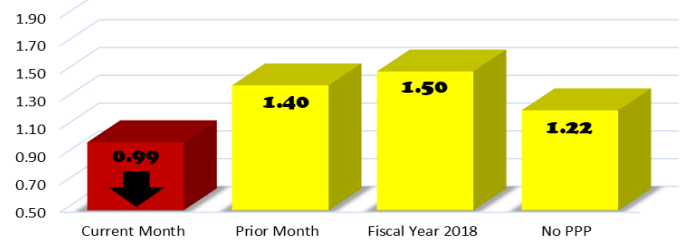
### Days Cash on Hand

Less Than 30 Days    30-45 Days    Greater Than 45

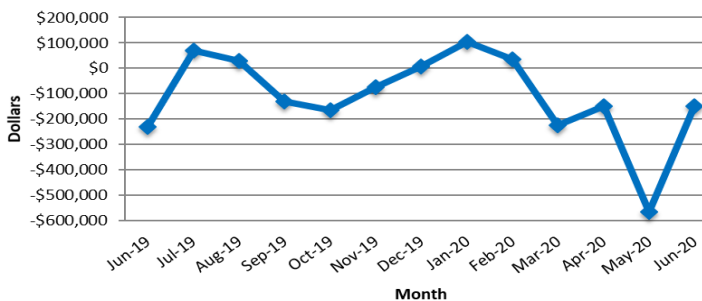


### Current Ratio

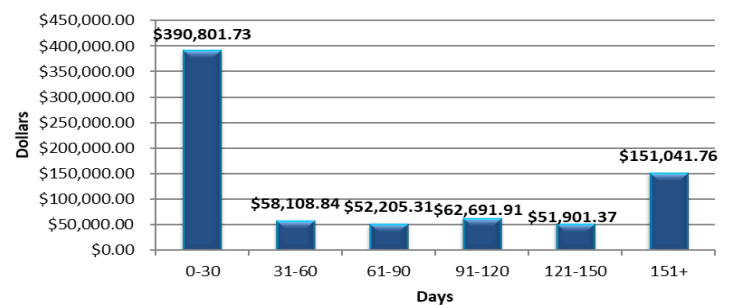
Less Than 1.0    1.0 - 1.99    2.0 and Above



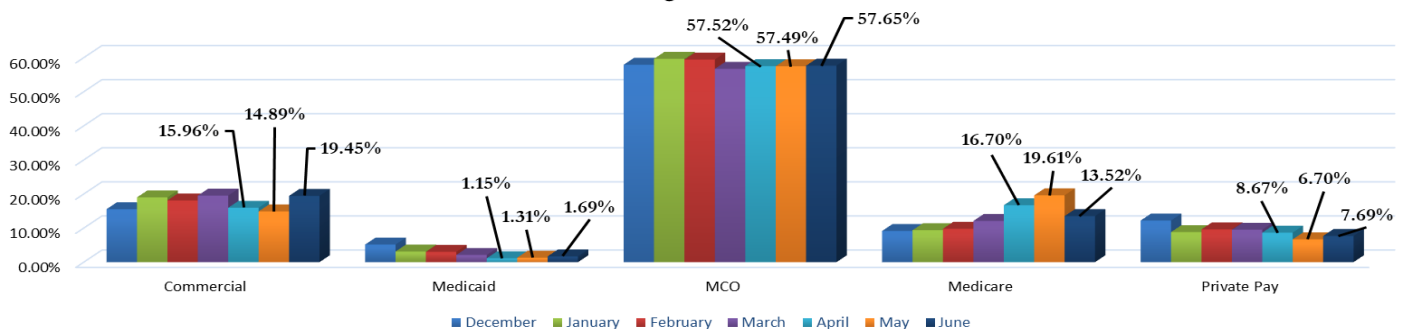
### Net Gains from Operations



### A/R Aging



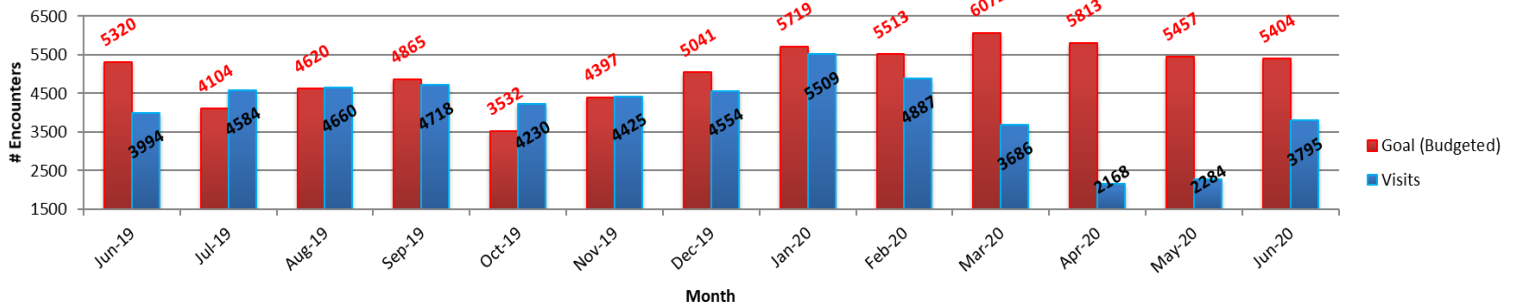
### Payor Mix



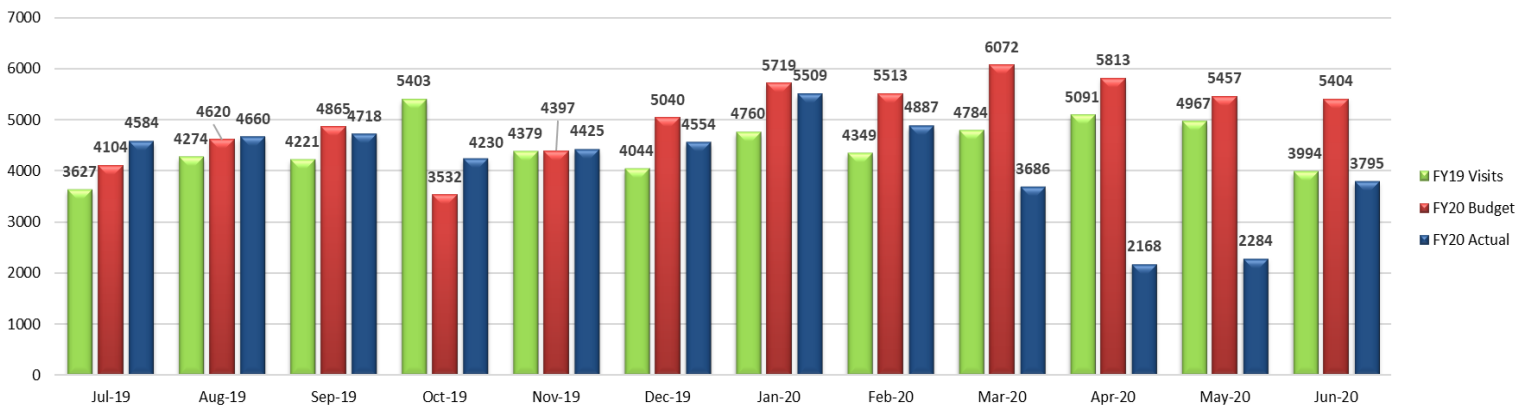
# Visit Analysis

## Billable Encounters (Visits)

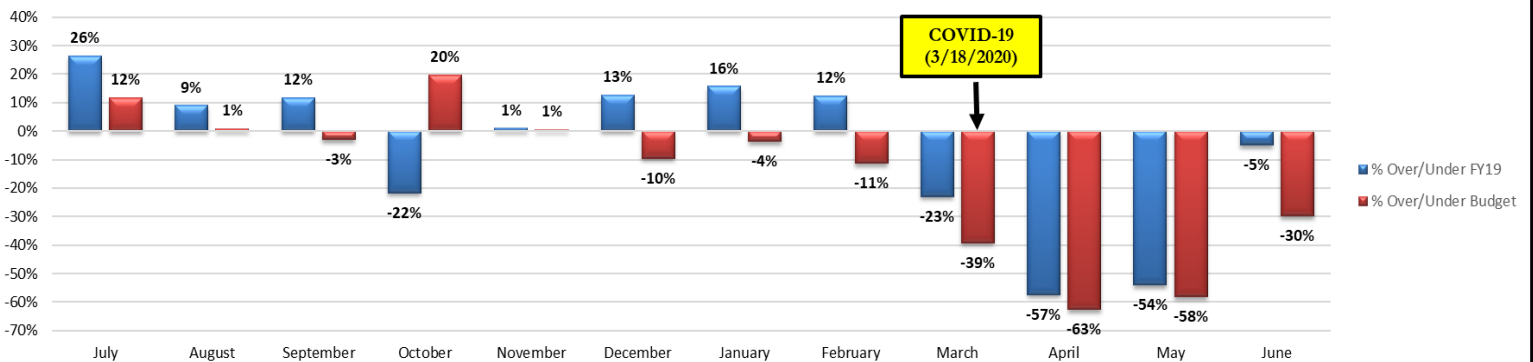
Goal: Varies Monthly



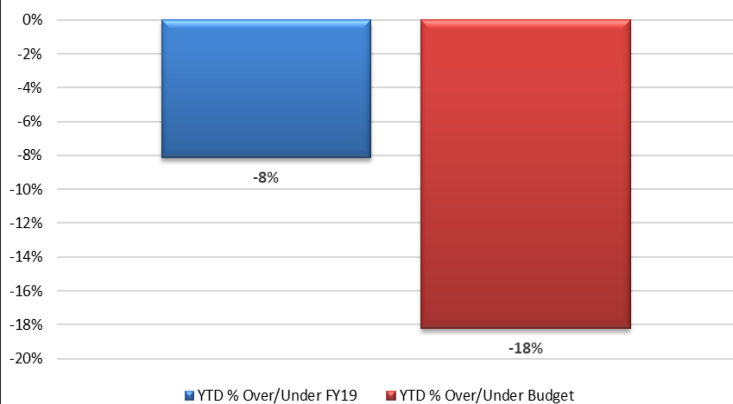
## YTD Center Visit Analysis - Comparison Against FY19 & FY20 Budget



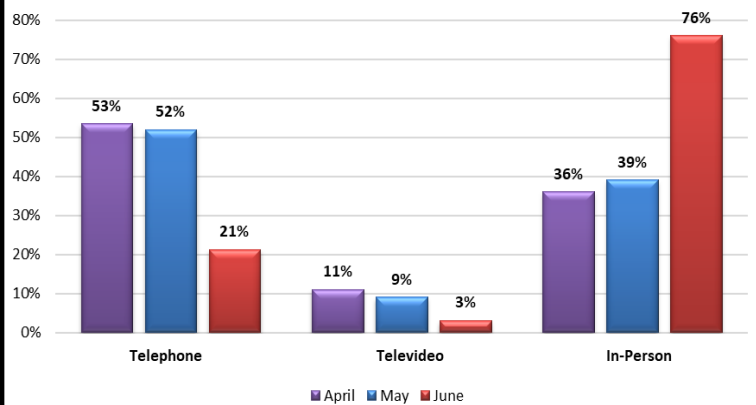
## Visit Analysis Comparison FY19 vs. FY20 Budget



## YTD Visits Comparison

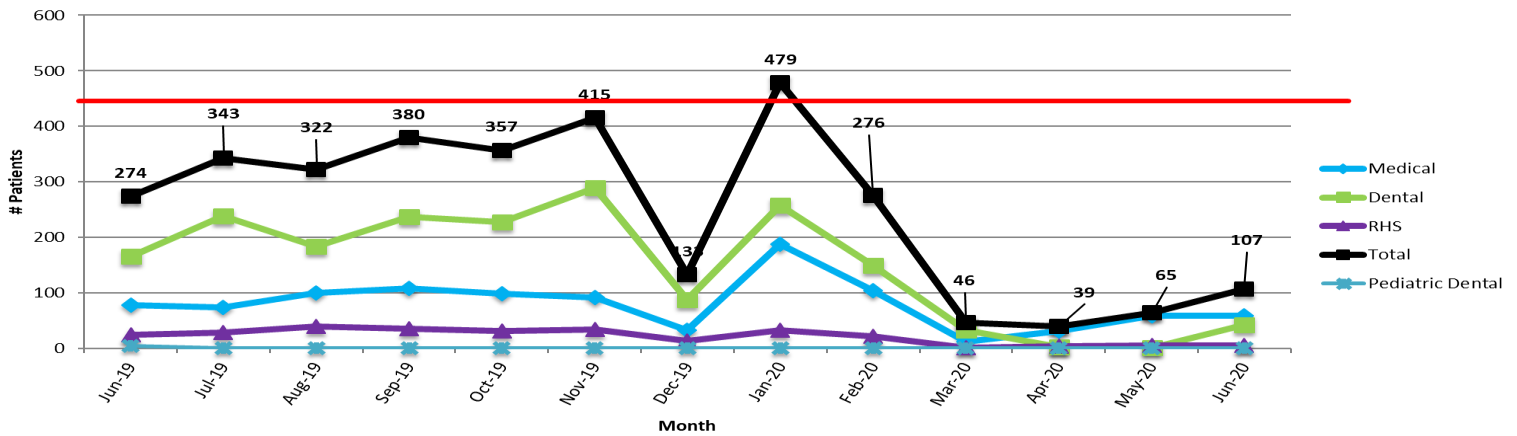


## Telehealth vs. In-Person Visits

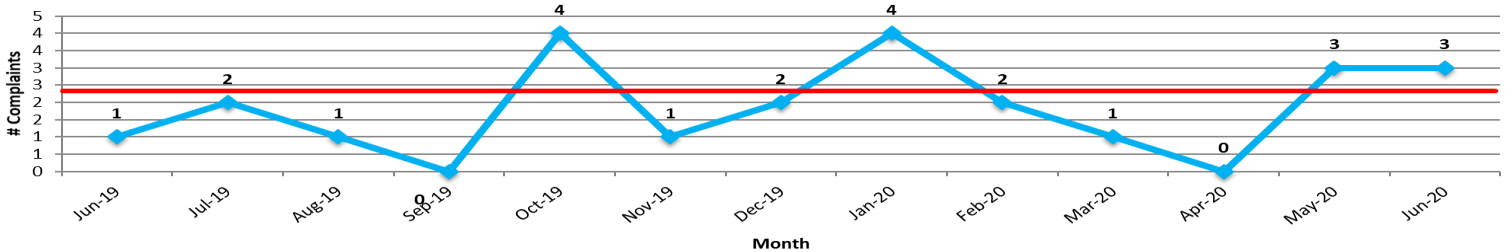


# Operations Indicators

**New Patients**  
**Goal: 450 per Month**

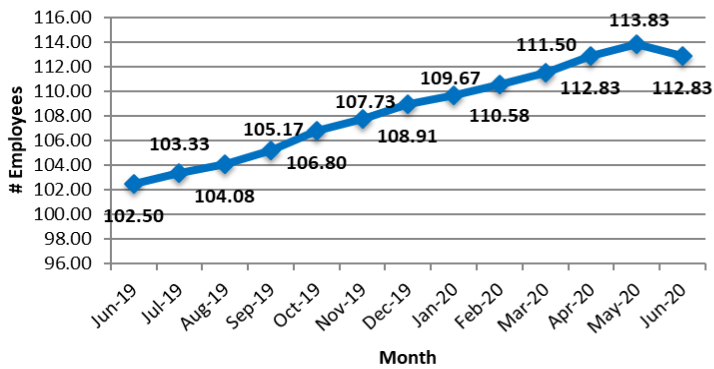


**Patient Complaints**  
**Goal: Less Than 4 Complaints**

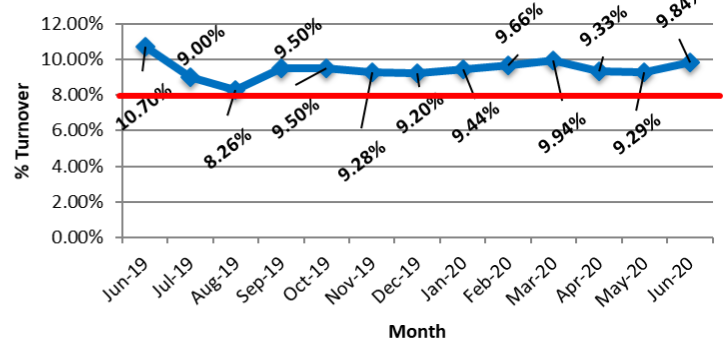


# Workforce Indicators

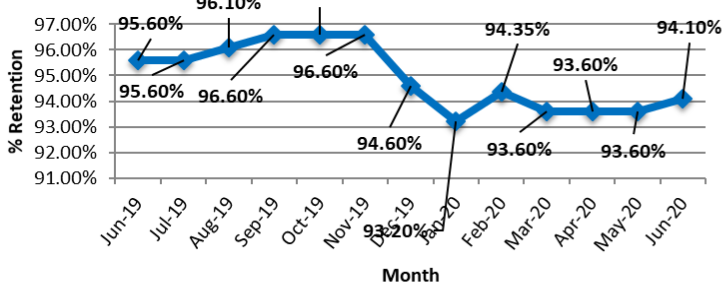
**Total Average Employees**



**Turnover Rate**  
**Goal: Less Than 9%**



**Retention Rate**  
**Goal: At Least 90%**



**Workforce Diversity**  
**Goal: At Least 7%**

